EPOS

EXPAND Vision 5
FAQ

Can the EXPAND Vision 5 be used on the go?
The EXPAND Vision 5 is designed to be used in a meeting room setting. It is not suitable for use on the go.

What size room is the EXPAND Vision 5 recommended for?
The EXPAND Vision 5 is recommended for small meeting rooms (typically up to 7 people). It has been designed, tested, and optimized for small and medium sized meeting rooms (typically up to 12 people) with one screen, using best-in-class audio and video technology.

Does the EXPAND Vision 5 have to be wall mounted?
The EXPAND Vision 5 is a flexible video conferencing solution that can be mounted either above or below your meeting room screen, using the wall mount included with your purchase. If you prefer to mount your device on a table surface, you have the option to buy a tabletop mount as a separate accessory.

Is the EXPAND Vision 5 Microsoft Teams certified?
Yes. The EXPAND Vision 5 is an all-in-one video bar that is Microsoft Teams Rooms on Android™ certified (with EXPAND Control). This is the result of a highly integrated cooperation process with Microsoft, focused on delivering flawless performance and an exceptional user experience.

Can the camera view be adjusted?
Yes. The electromechanical pan/tilt camera function ensures optimal capture of the meeting room and can be adjusted to suit your individual preferences during set up. It can be adjusted within a range of +/- 20 degrees before or after a meeting. It cannot be adjusted during a meeting.

How can I be sure that everyone in the meeting room is captured on the call?
The device is fitted with a wide angle 4K camera with a Sony sensor and electromechanical pan/tilt. This means that the camera automatically adjusts the picture framing to include everyone in the room.

What other equipment/software do I need for video conferencing besides the EXPAND Vision 5?
All you need is network access through ethernet or Wi-Fi, a screen, and a UC client license (e.g. Microsoft Teams, Zoom Rooms or similar). There is no need to connect to a computer. For Microsoft Teams Rooms on Android™ you will need to use the EXPAND Control.

How do I set up my EXPAND Vision 5 video conferencing equipment?
First connect EXPAND Vision 5 to your screen and network. Next, login into your UC provider such as Microsoft Teams, Zoom Rooms or similar. You are then ready to start your video conference.

How do I join a scheduled video meeting using my EXPAND Vision 5?
There are a few ways you can join a meeting – through the EXPAND Control or a touchscreen / smart display device. For Microsoft Teams Rooms on Android™ you will need to use the EPOS EXPAND Control.
The EXPAND Control and the remote control are separate accessories.

Can the EXPAND Vision 5 be managed remotely?
Yes, it can. The EXPAND Vision 5 benefits from remote device administration and provisioning through EPOS Manager or UC provider solutions.

How can I make sure the EXPAND Vision 5 remains part of a permanent meeting room setup?
The EXPAND Vision 5 supports Kensington locks to ensure the device always stays in the same place.

Does the device come with a lens cover?
The EXPAND Vision 5 eliminates the need for a lens cover as it comes with dedicated hard-wired buttons for disabling the camera and microphones to guarantee privacy when not in use.

What's the best way to connect to the internet with the EXPAND Vision 5?
The EXPAND Vision 5 can be connected through the ethernet cable provided, or through your Wi-Fi. However, as part of a permanent meeting room setup, we recommend you use the ethernet cable.

How can I tell when the device is in use, or not in use?
The EXPAND Vision 5 is fitted with colored LED ring indicators in red and different tones of mint. The LED camera ring will indicate when it's in use.

What does the motion sensor do?
The EXPAND Vision 5 goes into power saving mode when the motion sensor detects no activity in the meeting room.

How to I update the EXPAND Vision 5 operating system?
Throughout the year, EPOS and UC providers release firmware updates to help increase product performance, providing access to additional features and to help with bug fixes. The firmware updates will typically be managed and deployed through EPOS Manager or your UC provider and can be downloaded and installed automatically.

Does the EXPAND Vision 5 come with a warranty?
Yes. The device comes with a two-year warranty. You can also contact the EPOS Support team at any time for questions or assistance with your purchase.

Can I connect Bluetooth® devices to the EXPAND Vision 5?
Yes. The EXPAND Vision 5 supports connecting audio devices and can be paired with devices such as your keyboard.

Can EXPAND Vision 5 be connected to a computer and used as a USB-device?
Yes, the device support USB-mode (BYOD).